

TERMS OF USE

These conditions of sale are concluded between "L'Atelier Carré", hereinafter referred to as "Seller", and any natural or legal person, hereinafter referred to as "Buyer" wishing to make a purchase via the online store <http://lateliercarre.fr>

Object

These conditions of sale define the contractual relationship between the Seller and the Buyer and conditions applicable to any purchase, the buyer either professional or individual.

The acquisition of a good or service through this site implies unreserved acceptance of these conditions of sale

The Buyer acknowledges having been informed that its agreement on the content of these Terms and Conditions does not require the signature of this document.

It has the ability to save and / or print the Terms and Conditions by clicking on the PDF document dated the top of this page.

These conditions prevail over any other not specifically approved by the Seller, which reserves the right to modify at any time. The conditions will be those in force at the date of the order.

Characteristics of goods and services

L'Atelier Carré is an online store that aims to offer the sale of articles in knit handmade in small batches, unique or custom and for decoration.

And a "Conseil Deco" for the design and customization of custom made. This advice is free from 30 euros purchase excluding shipping and is limited to the item ordered.

The photographs are as accurate as possible but can not ensure a perfect similarity with the product, especially with regard to color. Of different shots are made to present the colors more accurately.

The number of items in stock is specified on the description in parentheses.

The Seller undertakes to regularly update this state. By default, the amounts shown "in stock" are 1 unit.

Manufacturing times are specified minima and maxima based on backlog Seller. These deadlines are specified in the order confirmation, the Buyer shall not challenge them. The Seller undertakes to inform the Buyer by email of the status of their order.

Manufacturing times are in working days.

Order / payment

Buyer is informed that the command has the obligation to pay.
It must be received by Seller within 5 days.
After this period, the order will be canceled and items relisted.

Buyer who wishes to purchase an item on the website L'Atelier Carré has several means at its disposal:
Or by clicking the button "Add to Cart" and follow the procedure for secure payment. After validation and payment confirmation worth signing and acceptance of transactions.
Or send an email to Seller order via the link "[contact](#)".

Payment can be made by bank transfer, credit card, Paypal transfer, check or cash. Payment terms are specified on the "[Payment](#)" page

Upon receipt of this order, the Seller shall confirm the availability of the item (s), their (s) amount (s), if appropriate, their processing time and the amount of shipping.

Buyer agrees to provide the following information and is committed to the truth of the past:

Full name
Address
E-mail address

The Purchaser may specify another shipping address. In this case, the invoice will be sent by email and printed by its own means and sent to the control address.

Buyer must verify all information entered.
The Seller shall not be liable for the consequences of any data entry errors.

In the case of a mistake in the address, proven due to Buyer and which results in the return of the order to the Seller, the order will be returned at the expense of the Buyer, from accuracy of an address valid.

The order will be kept at the disposal of the Buyer one year after the date of payment.

Some items and / or works are specified on the site and in the email order confirmation, as "On Command", "Tailored". or "Customised".
These products are manufactured according to the customer's wishes, according to his tastes, colors, sizes, customization, etc ...
In this case, the Purchaser agrees that it will exercise the right of withdrawal and may not request or exchange or refund. (Article 121-20-2 of the Consumer Code)

If the command has at least one article specifying a period of manufacture, it will be shipped in a timely manner to achieve the longest section.

Retraction

Pursuant to Article 121-20 of the Consumer Code, the Purchaser shall have 14 working days from the receipt of the order to proceed with the exchange or refund.

All returns must be reported in advance by mail, email or fax.

The Buyer shall provide Seller proof of dispatch of the order (No. Colissimo LettreMax ... etc)

Items returned incomplete, damaged or damaged by the buyer will be a discount applied by the Seller.

The items "On Command", "Tailored". or "Customised" can not be returned or exchanged.

Refunds due to a right of withdrawal affect all the monies paid. They will be later than 14 days after receipt of the order by the Buyer, and no later than within 14 days upon receipt of proof of forwarding provided by the Buyer.

Reimbursement will be made by the same method as that used by the Buyer.

Any return is at the expense of the Buyer.

Buyer is indication of the approximate amount of shipping on the "[Delivery](#)" page

Reservation of ownership

Ordered items remain the property of the Seller until full payment by Buyer.

In case of breach of contract, the Seller shall be entitled to demand the immediate return of the goods at the expense of the Buyer.

Prices and Payment Terms

The price is payable to the order, and acceptable within 5 days.

This will be sent to the receipt of the payment.

It is possible to set a command several times. The Buyer shall make the request by mail but send all checks at the time of the order, together with a copy of his ID - this is done as a security measure to prevent stolen checks. This evidence will be requested once.

The prices listed on the site are priced in euros, because of its individual business status, the Seller is not subject to VAT, Art. 293 B of the CGI.

It reserves the right to modify at any time, only the price listed in the order will be applicable.

Prices do not include shipping.

Sales, discounts and promotions

Seller may from time to time organize promotional operations (sales, discounts, offers anniversaries, etc ...). It then specifies the date and time by any means of communication. Buyer shall not rely on an offer or discount taking place outside these dates.

The articles resulted can be returned or exchanged, provided they meet the provisions of the article on the right of withdrawal.

Monies paid will be refunded in the same way.

Delivery

Buyer is indication shipping in the "[delivery](#)".

In the case of an online order, they are automatically calculated and charged at the secure payment procedure (for France only)

In the case of an order placed by email, mail or fax, the fee shall be specified in the order confirmation email.

In the case of delivery abroad or in the DOM-TOM, the Seller may submit a request for additional rules for additional shipping charges.

Buyer must verify the integrity of the package and its contents at the reception.

Shipments are made by letter or parcel tracking. The Seller shall notify the Buyer of the tracking number. The package marked "distributed" on the carrier's website shall be deemed to have been received by the Buyer. If this is not the case, it is for the Buyer to notify the Seller and file a claim with the carrier within three days.

Orders placed before 14:00 are assigned to the carrier the same day. After 14:00 are shipped the next business day.

The risks are dependent on the time when the goods have left the Seller's premises.

In case of damage during transportation, complaint must be made with the carrier within three days of delivery.

The occurrence of a force majeure may suspend the contractual obligations of the Seller.

Are particular cases of force majeure or partial strikes, interruption of transport, supply of raw materials, the total or partial failure of the Seller.

Warranty

All products supplied by the Seller are handcrafted.

Slight irregularities of certain articles represent the character of these objects made by hand. They are not defects but add to the charm of these unique objects.

Buyer receives from Seller the following guarantees for a period of 6 months:

The legal guarantee of conformity of the contract (art. L. 211-1 to L. 212-1 of the Consumer Code) and the legal warranty against hidden defects (Article 1641 to 1649 of the Civil Code)

Buyer should check on delivery compliance of his order (quality, quantity and references of goods)

Responsibility

Seller in the process of selling online is only bound by an obligation of means: his liability can not be held liable for damages resulting from the use of the Internet such as data loss, hacking, viruses, break service, or other unintended problems.

IP

This site is the property of L'Atelier Carré ® in its entirety, and all rights thereto.

Reproduction in whole or part of its contents - including models presented - is strictly prohibited without the prior permission of the author (Article L111-1 L122-3 of the Code of Intellectual Property)

L'Atelier Carré ® retains ownership models created, including customized or personalized and can be used for commercial purposes, in compliance with the confidentiality requirements of its customers.

Personal data

Accordance with the law relating to computers, files and freedoms of January 6, 1978, the information containing names of buyers may be subject to automated processing.

Users have a right to access and correct data concerning them, according to the law of January 6, 1978.

The automated processing of information, including the management of e-mail users of this website has been declared to the CNIL N ° 1428404, 06/05/2010.

Filing - Proof

Seller archive purchase orders and invoices on a reliable and durable as a true copy in accordance with the provisions of Article 1348 of the Civil Code.

The records of the Seller shall be considered proof of communications, orders, payments and transactions between the parties.

Settlement of disputes

These terms and conditions are subject to French law.

In case of dispute or claim, the Purchaser will apply primarily to the Seller.

Failing amicable settlement, the dispute shall be governed by French law before the Court of Commerce headquarters of the Seller.

L'Atelier Carré ®

Bénédicte BOURIEZ - 6, rue André Rivoire – 92240 MALAKOFF

Nom commercial : L'Atelier Carré

TEL : 06 70 07 32 35 – FAX : 09 78 62 86 73

MAIL : contact@lateliercarre.fr - WEB : <http://lateliercarre.fr>

Entreprise Individuelle – Code NAF 1439ZA Création et fabrication d'articles décoratifs en mailles

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